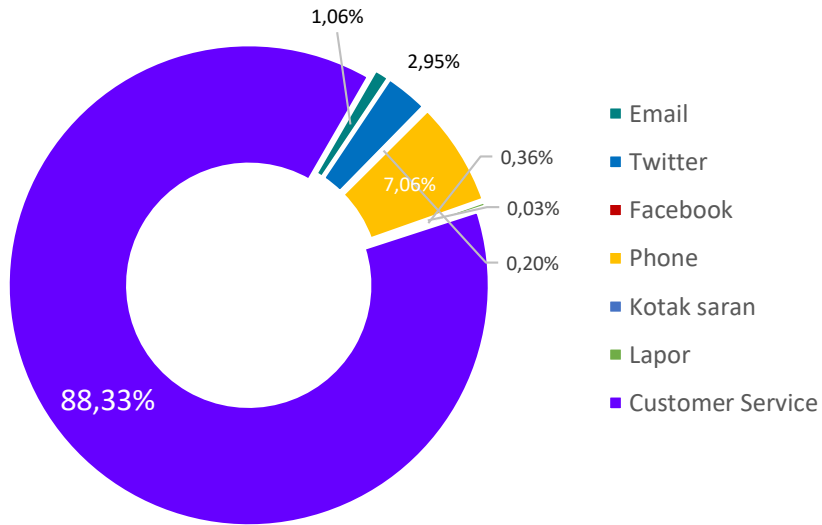




AIRPORT PERFORMANCE
2017 - 2018



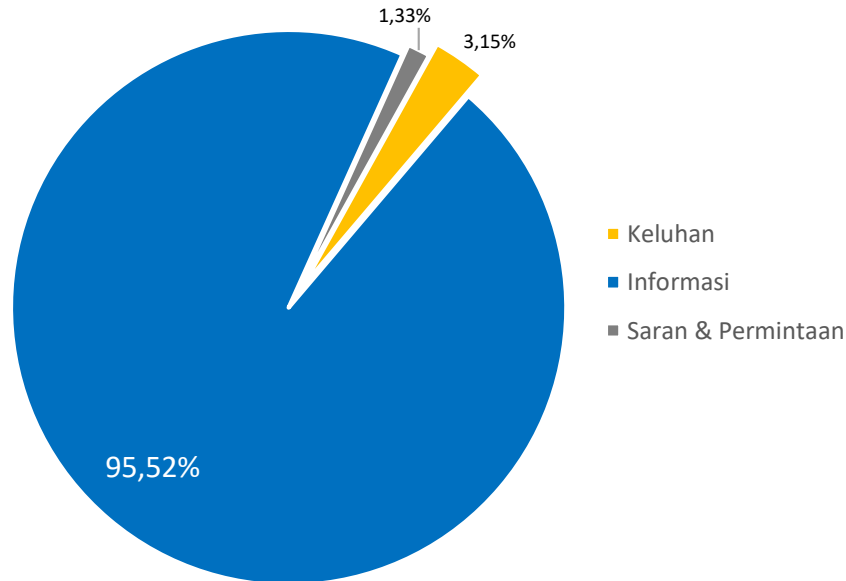
CHANNELS



88,33%

Berasal dari media **Customer Service** dengan 3.016 *feedback* tercatat (tidak termasuk *feedback* dengan kategori lain – lain).

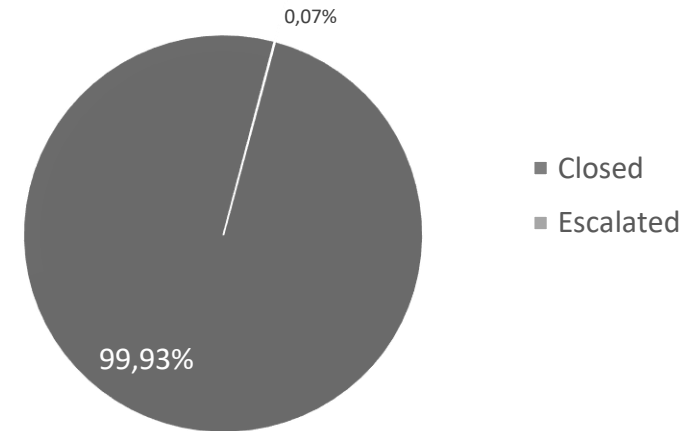
CATEGORY FEEDBACK



95,52%

merupakan kategori Informasi

PERFORMANCE

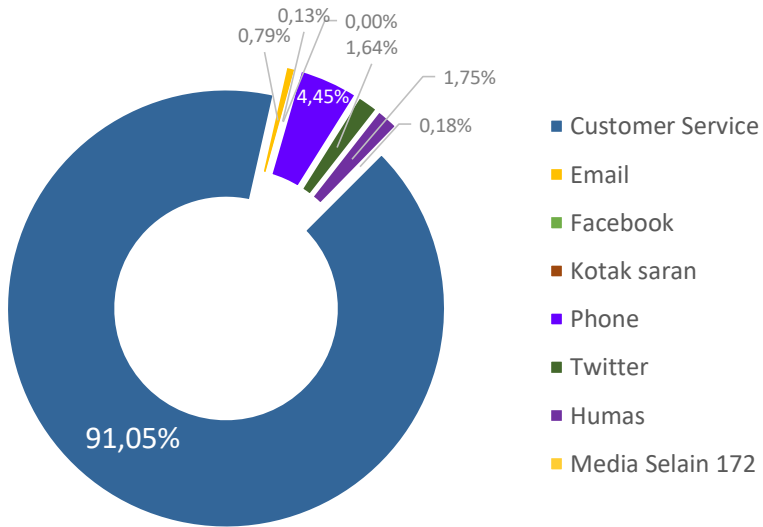


99,93%

atau 3.014 *feedback* terselesaikan selama periode 1 Januari s.d 31 Desember 2017.



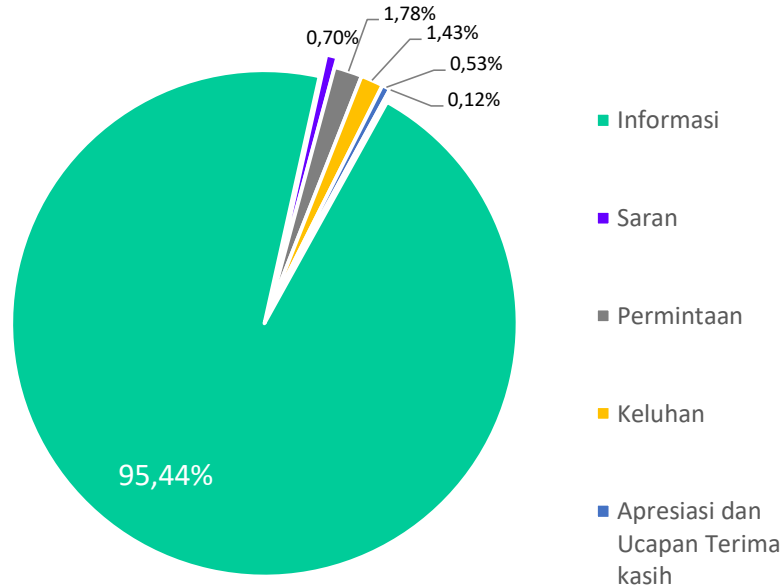
CHANNELS



91,05%

Berasal dari media **Customer Service** dengan 10.894 *feedback* tercatat (tidak termasuk *feedback* dengan kategori lain – lain).

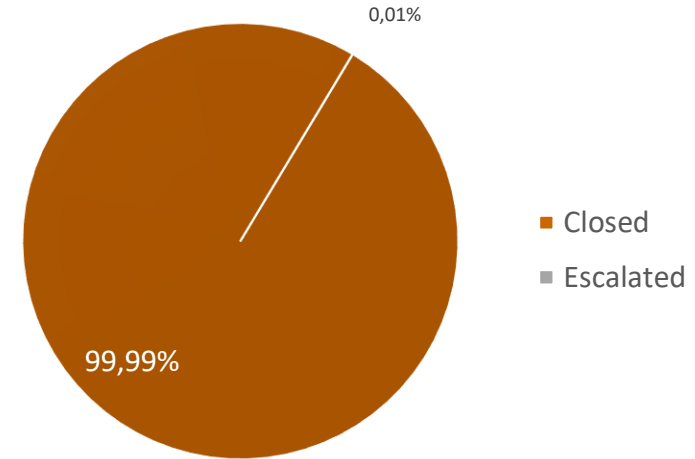
CATEGORY FEEDBACK



95,44%

merupakan kategori Informasi

PERFORMANCE

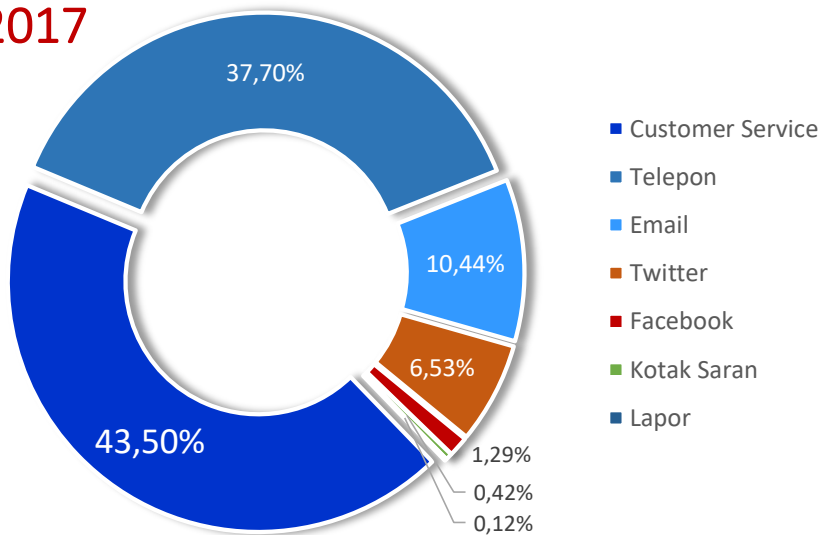


99,99%

atau 10.893 *feedback* tercatat terselesaikan selama periode 1 Januari s.d 31 Desember 2018.

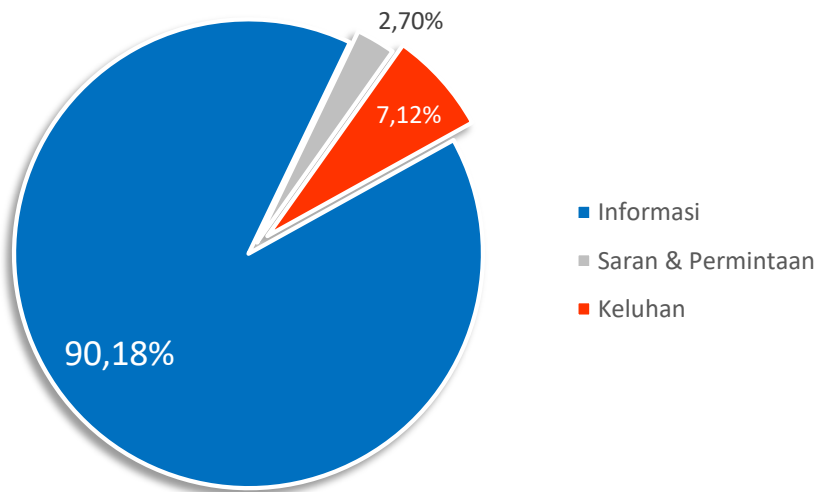
Corporate Performance

2017



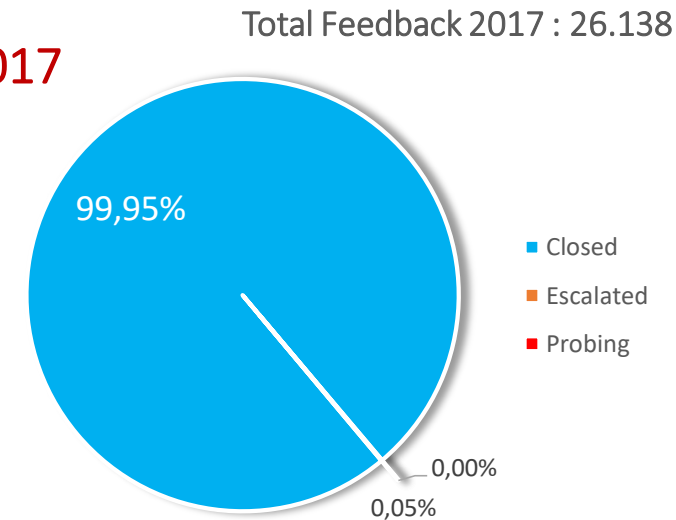
CHANNELS

2017



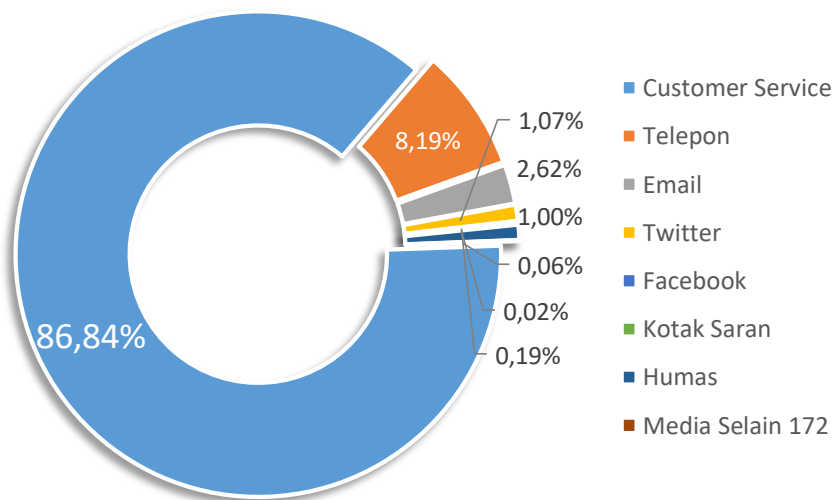
CATEGORY FEEDBACK

2017

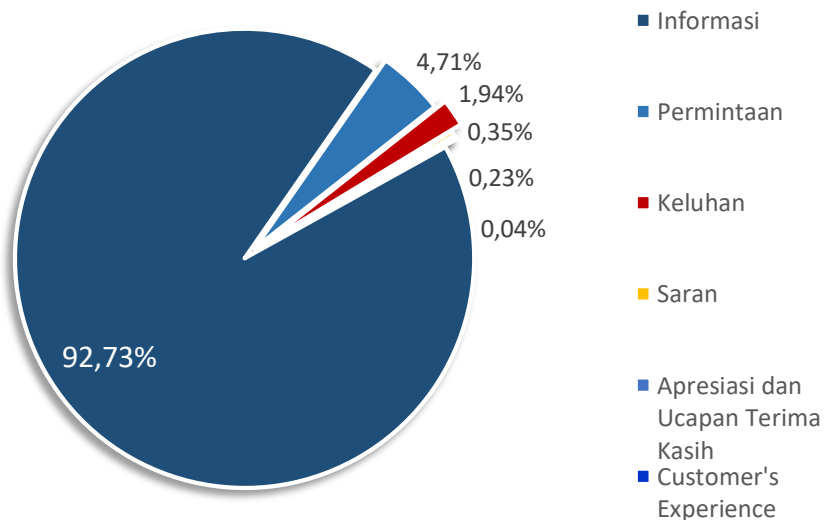


PERFORMANCE

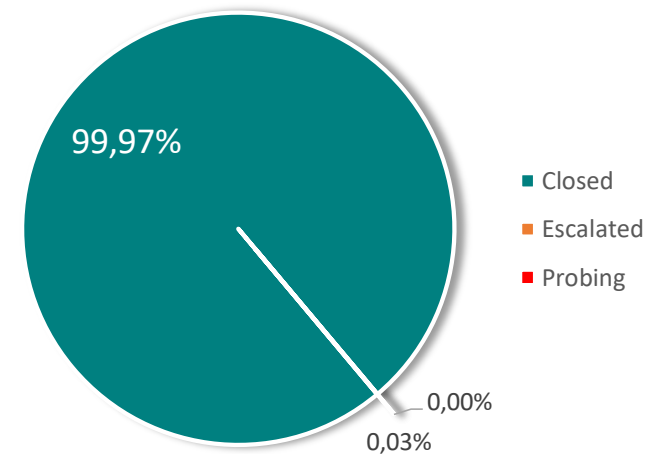
2018



2018



2018



Total Feedback 2018 : 141.152

